



Topic / Issue: Yealink Series Handsets - FAQ

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Q. Do Yealink phones support full PnP with an Epygi IP-PBX?

A. Yes provided you are running a combination of Yealink v50 or higher f/w and Epygi 5.2.X or higher f/w.

Q. Can you Call Intercept a call using a DSS Key?

A. Yes, first enable "Dialog-Info Call Pickup" in the Account > Advanced settings, once configured you can then configure a BLF key type in Phone > DSS Key > Memory Key.

Q. Can you map all available Line Keys to the Line 1 (account 1) registration?

A. Yes this can be configured in Phone > DSS Key > Line Key, set the Line column all to Line 1 which will map all keys to the Account 1 registration, making the handset much more user friendly for handling multiple calls.

Q. How do I upload my own custom image into my Yealink handset?

A. Details on the procedure to do this can be downloaded here:
http://www.alloy.com.au/web_download/Telephony/Yealink/Logo%20Change/

Q. What Yealink models can be wall mounted?

A. The T18, T20 and T22 can all be wall mounted.

Q. What wireless headset does Alloy sell that is compatible with the Yealink T26/T28?

A. The Plantronics CS60 is compatible provided the Yealink EHS36 (Wireless headset adapter) is used.
F/W v51 is also required.

Q. Do I need to upgrade to a specific version of f/w to support the EXP39? (LCD Expansion panel)

A. Yes f/w v.51 or higher is required.

Q. Do Yealink phones support Intercom calls with an epygi IP-PBX? (PBX-Intercom call route)

A. Yes, epygi has added support for Yealink in their 5.2.X f/w versions.

Q. Do Yealink phones support paging in an epygi environment?

A. Yes, this is also supported in 5.2.X f/w.